

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Lusitana B	CHAPTER 89
Address: 1660 B Lusitana Street, Honolulu, Hawaii 96813	Inspection Date: November 15, 2019 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 Resident health and safety standards. (c)(5) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.</p> <p>FINDINGS Resident #1 – Physician ordered Triamcinolone Cream 0.025 on 10/1/19. However, Triamcinolone Acetonide 0.1% was dispensed. Triamcinolone Cream 0.1% has been used for the resident since 10/1/19.</p> <p>Clarify with the physician.</p>	<p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>The home manager went to the PMD office to clarify the order. The physician noted and acknowledged the error and corrected that original note from Triamcinolone 0.025% to Triamcinolone 0.1%. The medication that came to the home was the correct dosage and strength.</p>	11/22/19

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(5) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.</p> <p><u>FINDINGS</u> Resident #1 – Physician ordered Triamcinolone Cream 0.025 on 10/1/19. However, Triamcinolone Acetonide 0.1% was dispensed. Triamcinolone Cream 0.1% has been used for the resident since 10/1/19.</p> <p>Clarify with the physician.</p>	<p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>Home manager received in service training regarding the receipt of medication. Standard procedure is to check and double check every medication with current physician orders, before it is received into the home. If the order does not match, the medication is to be refused. Staff should confirm however with the physician's office as well if they are able to in the event that the prescribing physician has revised their treatment plan. If the treatment plan has changed, the home manager is to get a new signed order. The nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the home manager and appropriate staff members. The Nursing Manager will provide oversight and conduct random quarterly audits of the client records.</p>	11/18/19

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-18 <u>Records and reports.</u> (e)(2) General rules regarding records:</p> <p>Erasures and white outs shall not be permitted;</p> <p>FINDINGS Resident #2 – White correction tape was used in current physical exam form page 1 to correct the date of the exam.</p>	<p>PART 1</p> <p>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-18 <u>Records and reports.</u> (e)(2) General rules regarding records:</p> <p>Erasures and white outs shall not be permitted;</p> <p><u>FINDINGS</u> Resident #2 – White correction tape was used in current physical exam form page 1 to correct the date of the exam.</p>	<p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>The white out was used by the physician's office to correct the error they made. Home manager received in service training regarding proper documentation and proper correction of errors. Part of the in service included reminders to review physician's orders, notes, and prescriptions for accuracy and clarity. Corrections to all paperwork is to be pursued and accomplished quickly. Should white correction tape be used by a physician's office, the Home Manager is responsible to request that a new document be generated with out white correction tape. The nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the home manager and appropriate staff members. The Nursing Manager will provide oversight and conduct random quarterly audits of the client records.</p>	<p>11/18/19</p>

Licensee's/Administrator's Signature: Christine Menezes
Print Name: Christine Menezes, Director of Programs & Services
Date: November 27, 2019

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